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**PRESENTATION SERVICES™ AND ARIZONA BILTMORE RESORT AND SPA®
RENEW LONG-TERM AUDIOVISUAL SERVICE AGREEMENT**

LONG BEACH, Calif, March 23, 2004 -- Presentation Services™, the leading provider of in-house audiovisual services to the hospitality industry, today announced that it has signed a new multi-year agreement with the Arizona Biltmore Resort & Spa®, to be their exclusive in-house provider of audiovisual services.

Presentation Services will support the Arizona Biltmore's extensive meetings and event business with a full range of innovative audiovisual services that ensures maximum communication effectiveness. These services include video and large format projection, audio reinforcement, staging, lighting, conference support, and a full complement of technical services.

"The Arizona Biltmore is synonymous with luxury and service," said Steve Ast, Vice President and General Manager of the Arizona Biltmore Resort and Spa. "We chose to partner with Presentation Services because they have a track record of providing clients with seamless service and technical expertise. PSAV's experience in serving clients in the luxury resort meetings environment makes them a perfect partner to grow our group meetings business. "

"The Arizona Biltmore is one of the most respected luxury resorts in the country and we are very pleased by their continued confidence in Presentation Services," said Bob Ellis, Chairman and Chief Executive Officer, Audio Visual Services Corporation™, the parent company of Presentation Services. "The Biltmore relationship will take an already world-class luxury resort destination to the next level by leveraging Presentation Services' 30-year track record of operating and service excellence."

About Presentation Services

Presentation Services™ (PSAV) is a leading provider of in-house audiovisual services for over 500 luxury hotels, resorts and conference centers throughout the world. In addition to providing audiovisual services, PSAV is a proactive partner to hotels in providing the latest in-house technology to enhance the end-users' technology experience. Hotel and Resort venues, large and small, benefit by the ability to offer these on-site services to their guests and customers. PSAV is on the web at www.ps-av.com.

About Audio Visual Services Corporation

Audio Visual Services Corporation™ (AVSC) is the leading provider of audiovisual equipment rentals, staging services, and related technology support to hotels, event production companies, trade associations, convention centers and corporations. For more information, visit www.avservicescorp.com

About Arizona Biltmore

The Arizona Biltmore is nestled on 39 acres at the foot of the Phoenix Mountain Preserve and majestic Squaw Peak. Facilities include 738 guest accommodations; eight swimming pools; seven tennis courts; full-service spa, salon, and fitness center; two 18-hole PGA golf courses, and an 18-hole putting course.

For Arizona Biltmore information and reservations: 800-950-0086 or www.arizonabiltmore.com .